

NEVADA STATE CONTRACTORS BOARD NEWS RELEASE

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CONTRACTORS BOARD REVOKES LICENSE OF ARCADIA SOLAR FOR FAILURE TO PAY SUBCONTRACTORS AND PROJECT ABANDONMENT

LAS VEGAS, NEV. – The Nevada State Contractors Board (NSCB) revoked the license of residential solar contractor Arcadia Solar NV, LLC (#79732) at its January 22, 2025, disciplinary hearing after finding the licensee guilty of 58 allegations related to substandard workmanship, failure to pay for services and materials, and project abandonment. The Board's hearing officer ordered fines totaling \$58,000 and banned managing member and CMS qualified individual on the license, John Francis Murphy, from being able to hold a license in the State of Nevada indefinitely.

Arcadia Solar has been added to the NSCB's Solar Watch List, a tool made available on the Board's website to alert consumers of unlicensed or unscrupulous solar contractors that should not be conducting business based on complaints received or prior disciplinary actions.

"It is difficult to understand why a contractor will see a project through to completion yet fail to make final payments or secure necessary permits and inspections to activate the system, which leads to mechanical liens placed on the home of consumers," noted NSCB Executive Officer David Behar. "The Contractors Board has introduced Assembly Bill 5 this legislative session to heighten the performance and bond standards of solar contractors to better protect homeowners and subcontractors from the negligent actions of solar contractors, as seen with Arcadia Solar."

Many of the complaints filed stemmed from non-payment to subcontractor Aspen Electric, a violation of NRS 624.3012(2), as well as project abandonment when required inspections and signoffs from local building and energy officials were not obtained upon completion of the work. In other cases, Arcadia Solar failed to conduct a preliminary roof inspection resulting in leaks and damage to the property and failed to order the proper amount of solar panels for a project.

The Contractors Board cautions homeowners who are considering solar panels for their home from making quick decisions. Obtaining at least three bids for solar construction provides an opportunity for consumers to compare project terms and costs, while also allowing time to properly vet the credentials and prior work of a contractor before entering into a high-investment agreement.

The NSCB encourages homeowners to visit it's <u>Residential Solar</u> link located under the "Resources" tab at the top of the website for more detailed information on solar contract requirements and guidelines for making payments. Of greatest importance is knowing that contractors may not obtain more than \$1,000 or 10% of the total contract price upfront as a downpayment.

Consumers should also be vigilant in verifying the license of all contractors working on a project through the Board's license search tool, which can be accessed online, on the NSCB Mobile App, or by calling the office. Using the contractor's license number, company name, or owner's name, consumers can see if a license is "Active," whether the licensee has a history of disciplinary action by the Board, and what work the licensee is classified to perform, among other details.

Any consumer working with a contractor should look for these common red flags and notify the Board of any concerns or alleged unlawful activities for further guidance. Doing so could help protect future consumers from being harmed.

- Demands for large downpayments or cash-only payments.
- Failure to put the terms of a project in writing.
- No contractor's license number and/or contractor information does not match the NSCB's website.
- Aggressive sales tactics and pushy 'today-only' pricing.

The NSCB accepts consumer complaints against licensed contractors up to four years from the date work was performed and up to two years when work is performed by a licensed contractor. All complaints are opened and investigated to determine the validity of the allegations and identify options for remedy, when applicable.

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The Nevada State Contractors Board is committed to ensuring the integrity and professionalism of the construction industry in Nevada. The NSCB has the responsibility to promote quality construction by Nevada licensed contractors through a regulatory licensing system designed to protect the health, safety and welfare of the public. For more information about the Nevada State Contractors Board, please visit www.nscb.nv.gov.

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