



NSCB News Release



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CONSUMER ALERT **AQUASCAPE POOL & SPA LICENSE SUSPENDED BY CONTRACTORS BOARD**

HENDERSON, Nev. – The Nevada State Contractors Board (NSCB) has ordered a summary suspension of the license held by Aquascape Pool & Spa after the Board received multiple complaints within a few days. NSCB has now received 15 workmanship and/or abandonment of the project complaints from homeowners and nine money owing complaints from subcontractors. NSCB determined the actions of Aquascape Pool & Spa posed a danger to the health, safety, and welfare of the public NRS 624.291(4).

“The health and safety of the public is paramount to everything we do, which is why it was necessary to suspend this contractor’s license,” said Margi A. Grein, NSCB executive officer. “We encourage consumers to hire licensed contractors because of the protections in place should they experience substandard issues along the way.”

Aquascape Pool & Spa is prohibited from contracting or bidding to contract for any new work during the period of the suspension; however, they may continue working on any existing contracts until the project is complete. To date, no convictions of any violation of NRS 624 have been made relative to the cases under investigation, and additional investigations are still in progress by NSCB.

Aquascape Pool & Spa has a Class A-10 license, which licenses them to perform work on commercial and residential pools. The license was issued January 10, 1995.

Affected homeowners in this case may have the opportunity to seek financial recourse through the Board’s Residential Recovery Fund. Persons eligible for the fund must be owners of single-family residences who contract with a licensed contractor and can demonstrate that they have suffered damages by the contractor. The maximum amount that can be awarded to affected homeowners is \$35,000. Claims against a single contractor cannot exceed \$400,000.

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